

## Cambrex Corporation

Secure Processing Center  
25 Route 111, P.O. Box 1048  
Smithtown, NY 11787

<<Name>>

<<Address>>

<<City>><<State>><<Zip>>

<<Country>

<<Date>>

### Re: Notice of Data Breach

Dear <<Name>>,

**What Happened?** On November 8, 2023, Cambrex Corporation, One Meadowlands Plaza, East Rutherford, NJ, 07073, detected suspicious network activity during which an unauthorized third party was able to gain access to systems in our environment. Once discovered, we promptly launched an investigation into the incident's cause and impact and took further steps to protect our systems. During the course of our investigation, on May 7, 2024, we determined that your personal information was among the information that was accessed by the unauthorized third party. Keeping personal data safe and secure is incredibly important to us, and we deeply regret that this incident occurred.

**What Information Was Involved?** The information involved may include: <<Breached Elements>>.

**What We Are Doing.** Our security team took prompt steps to address this incident, including contacting law enforcement and blocking the unauthorized access.

In addition, we are offering credit monitoring/identity protection services for a period of 24 months at no cost to you. To take advantage of this offer:

- Ensure that you enroll by: <<Enrollment Deadline>> (Your code will not work after this date.)
- Visit the CyEx website to enroll: [app.identitydefense.com/enrollment/activate/cmbx](https://app.identitydefense.com/enrollment/activate/cmbx)
- Provide your activation code: <<activation code>>

If you have questions about the product, need assistance with identity protection, or would like an alternative to enrolling in CyEx Identity Defense Total online, please contact CyEx's customer care team at **866.622.9303** by <<Enrollment Deadline>>.

**What You Can Do.** It is always a good practice to be vigilant and closely review or monitor your financial accounts, statements, credit reports and other financial information for any evidence of unusual activity, fraudulent charges or signs of identity theft. Please see the attachment for additional information that may be helpful to you.

**For More Information.** We take our responsibility to protect your information extremely seriously, and we are very sorry for any inconvenience that this incident may cause you. If you have any questions regarding this incident or the services available to you, assistance is available by calling 888-326-4105 between the hours of 9:00am – 9:00pm EDT Monday

through Friday (excluding major U.S. holidays). Please note that this notice is personalized for you and that other individuals whose personal data may have been involved will receive their own personalized notices as well.

Sincerely,

A handwritten signature in black ink that reads "Samantha Hanley". The signature is written in a cursive, flowing style.

Samantha Hanley

Senior Vice President and General Counsel

## ADDITIONAL INFORMATION

Please note that you can contact the Federal Trade Commission (“FTC”), your attorney general, and the national consumer reporting agencies for more information on fraud alerts, security freezes, and other steps you can take to avoid identity theft. The contact information for the three nationwide credit reporting companies is:

### **Equifax**

PO Box 740256  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
1-800-525-6285

### **TransUnion**

PO Box 2000  
Chester, PA 19016  
[www.transunion.com/fraud](http://www.transunion.com/fraud)  
1-800-680-7289

### **Experian**

PO Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
1-888-397-374

Additional information about these steps is included below. Please also note that you can report any suspected incidents of identity theft to law enforcement, your state’s attorney general, and the FTC. You may contact the Consumer Response Center at the FTC by calling 1-877-FTC-HELP (382-4357). In certain states, you may also obtain any police report filed about this issue. You can obtain information about fraud alerts and security freezes from the FTC and from credit reporting agencies. You also have other rights under the Fair Credit Reporting Act (“FCRA”). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For further information about your rights under the FCRA, please visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).

### **Additional Information for District of Columbia, Iowa, Maryland, New York, North Carolina, and Oregon Residents.**

You can obtain information about steps to prevent identity theft and/or report identity theft to your state Attorney General at:

- Office of the Attorney General for the District of Columbia, 400 6th Street NW, Washington, D.C. 20001, 202-727-3400, <https://oag.dc.gov/>
- Office of the Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut St., Des Moines, IA 50319, 515-281-5926, <http://www.iowaattorneygeneral.gov/>
- Maryland Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023 (toll-free in Maryland), [www.marylandattorneygeneral.gov](http://www.marylandattorneygeneral.gov)
- New York Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 800-771-7755, <https://ag.ny.gov>
- North Carolina Attorney General’s Office, 9001 Mail Service Center, Raleigh, NC 27699-9001, 877-566-7226 (toll-free in North Carolina), [www.ncdoj.gov](http://www.ncdoj.gov)
- Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 401-274-4400, <https://riag.ri.gov/>
- Oregon Department of Justice, Consumer Protection, 1162 Court St. NE, Salem, OR 97301-4096, 877-877-9392 (toll-free), <http://www.doj.state.or.us/>

### **Fraud Alert Information**

Whether or not you enroll in credit monitoring, we recommend that you place a “Fraud Alert” on your credit file. Fraud Alert messages notify potential credit grantors to verify your identification before extending credit in your name in case someone is using your information without your consent. A Fraud Alert can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit. Call only one of the following three nationwide credit reporting companies to place your Fraud Alert: TransUnion, Equifax, or Experian. As soon as the credit

reporting company confirms your Fraud Alert, they will also forward your alert request to the other two nationwide credit reporting companies so you do not need to contact each of them separately.

### **Free Credit Report Information**

Under federal law, you are also entitled to one free credit report once every 12 months from each of the above three major nationwide credit reporting companies. Call 1-877-322-8228 or make a request online at [www.annualcreditreport.com](http://www.annualcreditreport.com).

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Victim information sometimes is held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Get a copy of the report; many creditors want the information it contains to absolve you of the fraudulent debts. You also should file a complaint with the Federal Trade Commission (FTC) at [www.identitytheft.gov](http://www.identitytheft.gov) or at 1-877-ID-THEFT (1-877- 438-4338). Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcers for their investigations. Also visit the FTC's website at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) to review their free identity theft resources such as their comprehensive step-by-step guide "*Identity Theft - A Recovery Plan*".

### **Security Freeze Information**

You can request a "Security Freeze" on your credit file free of charge by sending a request in writing, by mail, to each of the three nationwide credit reporting companies. When a Security Freeze is added to your credit report, all third parties, such as credit lenders or other companies, whose use is not exempt under law will not be able to access your credit report without your consent. The Security Freeze may delay, interfere with or prohibit the timely approval of any subsequent request or application you make that involves access to your credit report. This may include, but is not limited to, new loans, credit, mortgages, insurance, rental housing, employment, investments, licenses, cellular phone service, utility service, digital signature service, Internet credit card transactions and extension of credit at point of sale. There may be a fee for placing, temporarily lifting, or removing a Security Freeze with each of the nationwide consumer reporting companies, although that fee is waived if you send the credit reporting company proof of eligibility by mailing a copy of a valid identity theft report, or other valid report from a law enforcement agency to show you are a victim of identity theft and are eligible for free Security Freeze services.

To place a Security Freeze on your credit files at all three nationwide credit reporting companies, write to the addresses below and include the following information:

Equifax Security Freeze  
PO Box 105788  
Atlanta, GA 30348  
<https://www.freeze.equifax.com>  
1-800-685-1111

TransUnion Security Freeze  
PO Box 2000  
Chester, PA 19016  
<http://transunion.com/freeze>  
1-888-909-8872

Experian Security Freeze  
PO Box 9554  
Allen, TX 75013  
<http://experian.com/freeze>  
1-888-397-3742

- Your full name (first, middle, last including applicable generation, such as JR., SR., II, III, etc.)
- Your Social Security Number
- Your date of birth (month, day and year)
- Your complete address including proof of current address, such as a current utility bill, bank or insurance statement or telephone bill
- If you have moved in the past 2 years, give your previous addresses where you have lived for the past 2 years
- A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
- Include applicable fee. Call or visit each of the credit reporting company websites listed above for information on fees for Security Freeze services. Forms of payment are check, money order, or credit card (American Express, Discover, MasterCard and Visa), or a copy of a valid identity theft report, or other valid report from a law enforcement agency to show you are a victim of identity theft and are eligible for free Security Freeze services.

Within 5 business days of receiving your request for a security freeze, the consumer credit reporting company will provide you with a personal identification number (PIN) or password to use if you choose to remove the freeze on your consumer credit report or to authorize the release of your consumer credit report to a specific party or for a specified period of time after the freeze is in place.

### **Additional Information About Identity Protection Services.**

#### Enrollment Instructions

1. Visit [app.identitydefense.com/enrollment/activate/cmbx](http://app.identitydefense.com/enrollment/activate/cmbx)
2. Enter your unique Activation Code: <<Activation Code>>.
3. Click 'Redeem Code'
4. Follow the prompts to create your account

**The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.**

#### Key Features

- **3-Bureau Credit Monitoring** – This service monitors credit files at Equifax®, Experian®, and TransUnion® and sends alerts when suspicious activity indicating fraud occurs.
- **Vantage 3.0 Credit Score** – This is a credit score using a model developed by the three major credit reporting agencies. Each credit reporting agency uses the same formula created by VantageScore, but bases the information it measures on your unique credit file with each organization.
- **Score Tracker** – This feature tracks your VantageScore 3.0 and its trend over time.
- **High Risk Transaction Monitoring** – This service monitors personal information associated with high-risk transactions, such as online password resets, payday loan applications, tax refunds, wire transfers, and account access requests.
- **Real-Time Authentication Alerts** – These alerts provide notification when a creditor receives a request for certain types of account transactions using the customer's Social Security Number (SSN).
- **Real-Time Inquiry Alerts** – These alerts notify in real-time when a credit inquiry within the credit file is detected to stop someone from taking out a line of credit in the customer's name.

- **Dark Web Monitoring** – This service tracks and alerts when personal information is found on the dark web – such as black market websites, secret chat rooms, and underground forums.
- **Address Change Monitoring** – This service sends an alert when mail is rerouted to a new address.
- **Security Freeze Assist** – This service helps freeze credit files instantly from up to ten consumer reporting agencies, including the three major credit bureaus.
- **Lost Wallet Protection** – This service involves trained specialists that help with canceling or replacing lost or stolen credit cards.
- **Victim Assistance (Identity Restoration)** – In the event of identity fraud, this service assigns a trained fraud specialist to assist with every step of the fraud remediation process.
- **\$1,000,000 Comprehensive Identity Theft Insurance** – A \$1,000,000 insurance policy covers eligible losses due to identity theft, including stolen funds, with no deductible.